

TALLGRASS

Delivering safe and reliable energy

Pipelines are the backbone of our nation's energy infrastructure, delivering the energy needed to power our homes, businesses, hospitals, and schools in local communities across the United States. Underground pipelines are the safest method to transport fuel —by far.



Scan the QR code, answer a few short questions and enter to **win a \$599 Visa gift card.**

<https://bit.ly/TGPASurvey>



About Tallgrass

Tallgrass is a leading infrastructure company that has proudly called the Midwest home for more than a decade. Our team of 1,200 dedicated professionals safely operate more than 10,000 miles of pipeline infrastructure in the U.S.

These energy resources are essential for powering our homes, businesses, schools, and hospitals. We're steadfast in our commitment to deliver safe and reliable energy solutions that ensure long-term benefits for local communities.



Get to Know What's Below

You are receiving this mailer because of your proximity to one of our pipeline systems. Our top priority now and always is keeping the community safe and, as part of our effort to meet that goal, we will regularly send communications providing you with resources, contacts, and updated safety measures.



The Vital Role of Pipeline Systems

The U.S. has 3.3 million miles of pipelines that safely transport energy products, some of which include oil, natural gas, CO2, jet fuel, and diesel. These products comprise our nation's energy infrastructure and are critical for commercial and industrial uses, consumer goods, and manufacturing that enhance the quality of life we all enjoy. Pipelines are the safest, most efficient, and most reliable method to transport these resources².



Around-the-Clock Monitoring

Following proven safety principles and government guidelines, our team of experienced energy operators and control room personnel use high-tech sensors to monitor the performance of our pipeline systems 24 hours a day, seven days a week, 365 days a year including holidays.



Safety First: Training and equipping local first responder teams

Safety First

Tallgrass' safety systems and processes foster a zero-incident culture.

Our advanced emergency shutdown systems are designed to safely and quickly isolate any anomalies; this ensures that the product transported through a pipeline stays inside the pipe, preventing leaks or spills by maintaining the pipeline's integrity.

Additionally, we've worked across the right-of-way to provide training and equipment to local first responders, reinforcing our shared commitment to safety.



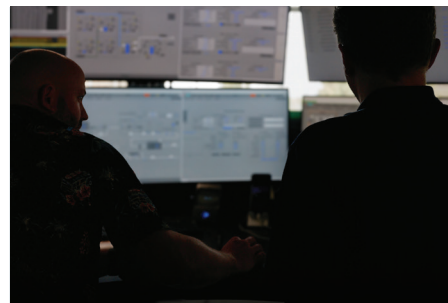
Asset Integrity: Ensures pipelines and facilities are safe and securely operated

Pipeline Integrity Management

Pipeline Integrity Management ensures that pipelines and facilities are routinely inspected and improved — instituting preventive safety measures across all our assets and facilities to ensure safe operations.

Damage Prevention Program

As an additional layer of safety, our Damage Prevention Program ensures we're following all state and federal guidelines. It helps to prevent damage to the infrastructure and facilities from excavation and other activities.



Emergency Response: We prioritize safety and preparedness

Preparedness and Response

Our operations control center is staffed around the clock with trained professionals who promptly take the steps needed to isolate an affected pipeline segment (stopping the flow of the product), implement our emergency response plan, and dispatch local teams to evaluate the issue. After ensuring the area is safe and secure, we work with landowners to address any other concerns or questions. Within this process, we will notify local, state, or federal regulatory agencies. Through close collaboration, we'll investigate the root cause, identify lessons learned, and take action to prevent a recurrence.



Pipeline Markers

Underground pipelines are not always highly visible. As a result, pipeline markers will help you identify the easement (a right-of-way or transportation corridor). When you see a pipeline marker, it should alert you that a pipeline is nearby.

Essential facts about pipeline markers:

- Placed along the right-of-way, near roads, railroad crossings, waterways, and at all above-ground facilities.
- Pipeline markers help you identify the location of a pipeline's right-of-way, not of the pipeline itself.
- Markers indicate the general location of a pipeline, not the exact position, which is why companies must be called to locate utilities before any work occurs in the area.
- Each marker provides Tallgrass' contact details, what's transported inside the pipeline, and contact information for the National One-Call Center.
- Pipeline markers don't tell you how many pipelines are buried in the area.
- Pipeline markers will not tell you how deep the pipeline(s) are buried.
- Between two markers, pipelines may not follow a straight path.
- Removing (or moving) pipeline markers is a federal offense. Prior to any type of digging or working in the area, always call 811 to have underground utilities identified and flagged.



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.

National One Call

Call Before You Dig is an essential safety program designed to prevent utility strikes, which can lead to serious injuries, costly repairs, and service interruptions. 811 is a free resource for anyone planning work, including leveling the ground, landscaping, planting trees, installing a fence, shed, or even a playground.

How to Use 811

A few business days before beginning work, call 811. Member companies will be notified and come to the property to mark the locations of their underground utilities. Please remember that privately owned facilities are not notified by 811 but may be present. When work begins, you should proceed cautiously. If you accidentally contact a pipeline, turn off any equipment, abandon the equipment, and leave the area on foot, heading upwind or uphill. Once you're a safe distance away, contact us immediately.

Remember, 811 is required by law. You could face fines – sometimes significant fines – if you don't call 811 in advance.

How to Recognize a Pipeline Leak



A patch of dead or discolored vegetation in an otherwise green setting along a pipeline route.



A hissing or roaring sound.



Flames originating from the ground or from valves along a pipeline route.



Liquid pooling near the pipeline.



Continuous bubbling in wet, flooded areas or in wetlands, rivers or creeks.



Rainbow sheen on water.



Strong petroleum or pungent odor.



A white vapor stream or mist like cloud over the pipeline.



Unexpected frost or ice on the ground.

In An Emergency

DO

- ✓ Turn off equipment or motorized vehicles and abandon them by leaving the area immediately on foot; always walk in an upwind direction.
- ✓ Stay in a safe location upwind and uphill of the release; call 911.
- ✓ Warn others and direct people to leave the area.
- ✓ Call the Tallgrass emergency assistance number: (866) 295-4841.

DO NOT

- ✗ Make contact with leaking or escaping liquids or gases.
- ✗ Attempt to operate any pipeline valves.
- ✗ Try to extinguish any pipeline leak.
- ✗ Drive into a leak or vapor cloud area while leaving the area.

Resources

24-Hour Emergency Support

Pony Express Pipeline (PXP) 855-220-1762
Powder River Gateway (PRG) 855-220-1762
Tallgrass Midstream 888-763-3690

Safety Information

Additional safety information is available at www.tallgrass.com

Maps

Visit the National Pipeline Mapping System to view pipelines in your area at www.npms.phmsa.dot.gov.

Learn More

Scan the QR code for information about Tallgrass' energy systems.

